



MOTOR LEGAL EXPENSES INSURANCE

Our Motor Legal Expenses Insurance offers a market leading service. Recognising that in an increasingly competitive marketplace you need new ways to leverage your brand strength and maximise your revenue opportunities, it is ideally placed to provide you with an innovative and efficient claims management solution.

There is much more to our offering than meets the eye; as a fully tailored service, it includes:

♥ **A unique dedicated claims telephone line** ♥ **Bespoke branded policy documentation** ♥

WHAT'S IN IT FOR YOU?

We're a provider of claims management and uninsured loss recovery services. As experts in our field, we deliver a solution that provides you with the revenue you need, the first class service your customers deserve and the reassurance that claims costs will be controlled.

Our end to end claims management focuses on expertise, flexibility, reliability and speed. Your clients are assured of personal, direct support from legally trained advisors at every step of the process.

Excellence is at the heart of everything we do. We continually review and develop the services we provide, and the suppliers we work with, to ensure we are meeting our promise to provide first class products and services for your and your customers.

WHY CHOOSE LV=?

5 reasons to choose LV=

- ♥ Stability
- ♥ Modern & flexible
- ♥ Accessible & friendly
- ♥ High quality products
- ♥ Good at what we do

This product gives peace of mind for your customers and an effective loss ratio tool for you; allowing you to concentrate on other areas of business development. Safe in the knowledge that your clients are being looked after by experts, our product will not only increase your revenue, it will also increase your brand strength in an increasingly competitive marketplace.

We know you'll LV= it!

To discover more about what LV= Broker can do for you visit us at

www.LVbroker.co.uk



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LV= THE DIFFERENCE

We are different to other insurers, let us explain how:

24 hour helpline

Giving your customers round-the-clock access to all the legal advice and support they need following a claim 24/7 365 days a year.

Personal injury cover (included as standard)

Peace of mind that your customers or their family will receive compensation if they suffer an injury or fatality.

We'll recover their policy excess

As long as we can recover their losses in full. This also means that your customer's no claims discount won't be affected.

We'll recover their uninsured losses

Assisting to recover compensation for damage to items like clothes, luggage or personal belongings.

Replacement vehicle hire

Keeping your customers mobile while their vehicle is being repaired, giving like for like replacement and cover of reasonable hire charges.

Accident repairs

For customers without fully comprehensive cover, we can repair their vehicle through one of our network of repairers to ensure it's back on the road as soon as possible.

European cover

Giving your customers peace of mind on holiday, we'll represent them for injuries incurred in the EU if we believe that the third party involved can be proven to be liable/at fault.

LV= BROKER

LV= Insurance ♥ Highway Insurance ♥ ABC Insurance

ETHICALLY MANAGED

Because we proactively and ethically manage every detail of your customer's claim we can provide an effective loss ratio tool for you and your insurer panel through:

- ♥ Shortened cycle times
- ♥ Lower than average hire periods
- ♥ Cost controls
- ♥ Absolutely NO third party claims farming

In short, LV= Motor Legal Expenses insurance is the fair trade choice:

Fair Trade for your customer:

- ♥ Excellent customer service
- ♥ Swift access to justice and compensation

Fair Trade for you:

- ♥ Direct contact with a dedicated management team
- ♥ Market leading commission levels
- ♥ A first class claims service
- ♥ Brand leverage
- ♥ Complete claims function management

Fair Trade for the insurer:

- ♥ No farming of non-fault third party claims
- ♥ Insurer panel claims reports within 24 hours
- ♥ Lower than average hire/repair costs
- ♥ Our promise that all costs will be audited and controlled to ensure they are proportionate

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