

IMPORTANT UPDATE

Our phone numbers have changed



Support for our brokers

			Old number		New number
Broker Support including complaints		Motor Home	0800 678 3048 0800 681 6376	➔	0330 678 5556 0330 678 5006
Agency team including Broker Portal queries		All products	020 8256 6966	➔	0330 678 5656
Anti-Fraud		All products	0800 032 1015 0800 032 1017	➔	0330 678 5655
MID		All Motor products		➔	0330 678 5654

Claims support for brokers and customers

Home

			Old number		New number
Claims		Rainbow Home	0800 032 9306	➔	0330 678 5009
Home Emergency		Rainbow Home	No change	➔	0800 587 9842
Legal Expenses		Rainbow Home	0800 032 9209	➔	0330 678 5651
Claims		Clear Home Essentials, Advance and Complete	0800 681 6367	➔	0330 678 5008
Home Emergency		Clear Home Essentials, Advance and Complete	0800 633 5423	➔	0330 678 5657

Motor

Standard Private Car			Old number		New number
Claims		ABC Car Highway Car Clear Car	0800 633 5430 0800 028 9655 0800 681 6366	➔	0330 678 5554 0330 678 5552 0330 678 5554
Electric Car cover Out of charge recovery		ABC Car Highway Car Clear Car	0800 202 8487	➔	0330 678 7111
Specialist Lines			Old number		New number
Claims		Highway Motorcycle Highway Specialist Vehicle Highway Bespoke and Telematics	0800 028 9655	➔	0330 678 5552
New claims		Clear Van Highway Van	0800 681 6368 0800 633 5430	➔	0330 678 5554
Existing claims		Clear Van Highway Van	0800 032 1625	➔	0330 678 5578
All motor			Old number		New number
Windscreen claims			0800 169 9499	➔	0330 678 5590